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# FLORIDA MEDICAID

*A Division of the Agency for Health Care Administration*

## Florida Medicaid Health Care Alert

November 1, 2018

### Provider Type(s): All

### Important Upcoming Policy Change Reminder: New and Enhanced Self-Service Web Portal Features

As the Agency for Health Care Administration (Agency) and its fiscal agent, DXC Technology (DXC), move towards automation and environmental sustainability, providers will see multiple changes over the next few months, which include new enhancements to the public and secure Web Portal.

Beginning November 2, 2018, the following self-service enhancements are available:

- Change of Address
- Electronic Funds Transfer Designation Updates
- Electronic Data Interchange Agreements
- Provider File Maintenance Upload
- Interactive Enrollment Checklist
- Exceptional Claim Submissions

For an overview of the self-service enhancements, visit the [Quick Reference Guides](#) page on the public Medicaid Web Portal. Providers are encouraged to visit the page often for the most up-to-date information on these changes.

QUESTIONS? [FLMedicaidManagedCare@ahca.myflorida.com](mailto:FLMedicaidManagedCare@ahca.myflorida.com)  
COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> | CALL 1-877-254-1055

*The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at [www.FloridaHealthFinder.gov](http://www.FloridaHealthFinder.gov). Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA\\_FL\)](#) and [YouTube \(/AHCAFlorida\)](#).*

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